

Cellmark Forensic Services

Standard Terms & Conditions

for the Specialist Forensic Services Conference 2025

Definitions

In these Terms and Conditions:

'Cellmark', 'Company', 'we', 'us', 'our', 'ours' means Orchid Cellmark Ltd (trading as Cellmark Forensic Services). Registered in England No. 4045527. Registered office: Unit G1 Valiant Way, i54 Business Park, Wolverhampton, Staffordshire, WV9 5GB, info@cellmark.co.uk, VAT ref GB750029264.

'Contract' means the binding contract for registration and payment for Cellmark's Specialist Forensic Services Conference in accordance with and subject to these terms and conditions.

'Delegate', 'you', 'your', 'yours' means the person who has registered to attend, or the person who registered if done on their behalf.

'Delegate Fee' the admission price for the event, paid at registration.

'Event' means Cellmark's Specialist Forensic Services Conference, held on the 14th May 2025.

'Registration Form' means the online form completed and accordingly submitted by delegates.

'Third Parties' means all persons other than you or us.

1. Registration, charges and provisions

- 1.1. All applications to register for the Event are subject to availability and acceptance of booking and allocation of delegate places is at our sole discretion.
- 1.2. Registration for the event is open on-line until 23:59 on 6th May 2025.
- 1.3. Submission of a duly completed Registration Form creates a binding contract between you and us.
- 1.4. The Delegate Fee will be charged to you at the time of booking.
- 1.5. The Company will provide a light lunch for all delegates. We will attempt to make reasonable accommodations to cater for dietary requirements where we have been notified of such requirements on the Registration Form at the time of booking)
- 1.6. All charges are exclusive of Value Added Tax which will be charged at the current rate, unless otherwise stated.
- 1.7. Payment is in pounds Sterling.

2. Admissions Policy

- 2.1. Admission is open to professional attendees who are involved in or have a direct connection to the subject matter of the Event. Attendees should be appropriately dressed for a professional conference.
- 2.2. Notwithstanding the contents of Clause 3, at our sole discretion, we may elect not to accept your registration if we do not think that the content of the Event and/or its subject matter is relevant for you.
 - 2.2.1. If we refuse or rescind your Registration, a full refund will be issued less the administration fee in accordance with Clause 3.3.

3. Cancellation

- 3.1. The Company may cancel any customer's registration and forthwith terminate this Contract and the rights granted to the Delegate if:
 - 3.1.1. Edgbaston Stadium or part of the Edgbaston Stadium has to be closed for reasons beyond the Company's control;
 - 3.1.2. The Event is cancelled due to insufficient registrations;
 - 3.1.3. You are in breach of any of these terms and conditions.
- 3.2. The Delegate may cancel their registration prior to the Event.
 - 3.2.1. If you cancel prior to the 6th May 2025 we will refund your payment less a small administration fee of £5.80.
 - 3.2.2. If you cancel after 6th May 2025 but more than 24 hours before the start of the Event we will refund your

payment less a cancellation charge of £51 +VAT and the administration fee of £5.80.

3.2.3. If a cancellation is made less than 24hrs before the start of the Event no refund will be made.

3.2.4. Payment of any refund may take up to 10 working days.

3.3. If we cancel or rescind your Registration we will refund your monies paid less a small administration fee of £5.80.

3.4. Requests for cancellation or refunds should be sent by email to training@cellmark.co.uk.

4. Conference Programme

4.1. The Company reserves the right to change the conference speakers or to vary the conference programme in case of illness of other conditions beyond its control. We reserve the right to do this at any time and at our sole discretion.

5. Attendance at the Event – compliance with instructions and regulations

5.1. Whilst attending the Event we expect cooperation from all participants to help ensure a safe environment for everyone. You will comply with:

5.1.1. All applicable laws

5.1.2. All reasonable instructions given by us or on our behalf, including (but not limited to) in relation to any security arrangements.

5.2. You are responsible for ensuring your own safety and security whilst attending the Event. Save as set out at Clause 7, we shall not be liable for any injury, loss or damage suffered by you;

5.3. you are not permitted to place signs or distribute promotional material at the Event without the prior approval of the Company.

5.4. You are not permitted to capture images, stream, film, broadcast or record the Event without our express prior approval in writing.

5.5. Should you cause any damage, you will be liable for any reparation charges incurred.

5.6. We reserve the right to refuse access to, or remove any delegate from the Event who, in our reasonable opinion has, or is likely to affect the enjoyment of the other delegates or who fails to comply with these Terms and Conditions.

5.6.1. If we refuse you access or remove you from the event, no refund will be paid.

6. Use of Information

6.1. Your personal information will be processed in accordance with our privacy policy which can be found on our website;

6.2. We may share the information provided by you to us, including via your Registration Form with our employees, officers, representative and/or subcontractors in connection with the administration of the Event to ensure that your notified requirements (if any) are met.

6.3. Submission of a Registration Form will be deemed consent for your contact details to be retained on our mailing list in order to advise you of future events and to keep you informed on matters related to the subject matter of the Event.

6.3.1. We will not share your details with any other organisation.

6.3.2. If you do not wish your details to be include on this list, please contact us at training@cellmark.co.uk.

7. Liability

7.1. Subject to Clause 7.3, we shall have no liability to you for any damages, loss, costs, claims or expenses of any kind whatsoever arising in connection with any booking (or requested booking) made by you or otherwise in relation to the Event.

7.1.1. In the event of any claim for damages resulting from an act or omission, whether negligent or otherwise, of Cellmark, the total liability of the Company for any loss shall not exceed the Delegate Fee.

7.2. You agree to indemnify us, our staff and our affiliates and to hold us harmless to the fullest extent permitted by law, against all loss, costs, claims or expenses of any kind arising from any act or omission by you during or otherwise in relation to your attendance at the Event;

7.3. Nothing in these Terms and Conditions shall limit or exclude either party's liability for:

7.3.1. Death or personal injury caused by that party's negligence or the negligence of that party's employees, agents or subcontractors;

7.3.2. Fraud or fraudulent misrepresentation;

7.3.3. Any other liability which cannot be limited or excluded by applicable law.

8. General

8.1. These Terms and Conditions comprise the entire Agreement between the Parties.

8.1.1. No variation to these terms and conditions shall be effective unless agreed in writing and signed on behalf of Cellmark and the Delegate.

8.2. These terms and conditions shall be governed and construed in accordance with English Law and each party agrees to submit to the non-exclusive jurisdiction of the English Courts as regards any claim or matter arising.

All details are correct at time of printing.